

# PRODUCT CHANGES TO CI EMPIRE LIFE CONCENTRIC GIF CONTRACTS

## ADVISOR FAQ

### Product changes to CI Empire Life Concentric GIF Contracts

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#### What is happening?

Effective on or about July 11, 2022, Empire Life will be changing the maximum issue ages for our CI Empire Life Concentric Guaranteed Investment Funds ("Concentric GIF"), restricting purchases into the Deferred Sales Charge ("DSC") option for older customers, and implementing certain Concentric GIF fund name changes.

These changes will impact existing Concentric GIF customers (DSC restriction) and new customers who purchase a Concentric GIF contract after this date.

#### What are the changes?

Effective on or about, July 11, 2022, Empire Life will:

1. Change the maximum issue age of our Concentric GIF 75/75 contract to December 31st the year the annuitant turns 90.
2. Change the maximum issue age of our Concentric GIF 75/100 contracts to December 31st the year the annuitant turns 80.
3. Empire Life will also be restricting additional deposits into the DSC purchase option after December 31st the year the annuitant turns 80.
4. Empire Life will also be implementing certain Concentric GIF fund name changes

#### Why is Empire Life making these changes?

Empire Life is changing our maximum issue ages and restricting additional DSC deposits after December 31st of the year the annuitant turns 80 to better align with industry standards and practices for segregated funds. Empire life is implementing the Concentric GIF fund name changes to reflect the underlying secondary fund name changes.

#### What are the new Concentric GIF maximum issue ages?

Effective on or about July 11, 2022, Empire Life will:

1. Change the maximum issue age of our Concentric GIF 75/75 contract to December 31st the year the annuitant turns 90
  - Currently, the maximum issue age is December 31st the year the annuitant turns 80
2. Change the maximum issue age of our Concentric GIF 75/100 contracts to December 31st the year the annuitant turns 80.
  - Currently, the maximum issue age is December 31st the year the annuitant turns 90; however, if the contract was opened after the annuitant's 80th birthday, the contract is issued with a 75% Death Benefit Guarantee ("DBG")

#### Will new point of sale materials be required?

Effective on or about July 11, 2022, you must use the new GIF regulatory documents. These include:

1. Information Folder and Contract Provisions
2. Fund Facts
3. Application

## What are the new DSC restrictions?

Effective on or about July 11, 2022, Empire Life will be restricting additional deposits into the DSC option after December 31st the year the annuitant turns 80

- Empire Life will be closing DSC purchases to initial and subsequent deposits past December 31st of the year the annuitant turns 80
- Switches between DSC funds as well as operational transfers (for example, change of ownership, nominee to client name, death claims) will be allowed for DSC funds.

## Are any other purchase options impacted?

The remaining purchase options including the no-load, front-end load, and the low load purchase fee option will all continue to be offered. Please refer to the Concentric GIF Information Folder and Contract Provisions for which purchase options can be held together in a contract.

## How will my existing clients be notified of the DSC restriction?

Notice of the restriction of DSC deposits after December 31st of the year the annuitant turns 80 will be included in their June 30th, 2022, semi-annual statement.

## What do I need to do now?

Please ensure that any additional deposits you submit on behalf of your clients are not made into the DSC option if the deposit is being made after December 31st of the year the annuitant turns 80. These deposits will be rejected and confirmation of an eligible purchase option will be required before the deposit is processed.

## What if one of my clients is no longer eligible to deposit into DSC but has an ongoing PAD?

We have identified a small number of customers with ongoing pre-authorized deposits (PADs) into DSC who will no longer be able to continue with these on or after July 11, 2022. If your client is among this group a member of the customer service team will contact, you for alternate instructions to continue with these deposits into another purchase fee option. There is no action required by your clients at this time.

## Are the DSC changes related to the recently announced upcoming sales charge purchase options changes by the regulators?

These changes are not related to the recent announcement from the regulators. They were planned well in advance of the February 9 announcement from the Canadian Council of Insurance Regulators (CCIR) and Canadian Insurance Services Regulatory Organizations (CISRO), related to the cessation of DSC purchase options effective June 1, 2023.

## What was the announcement from the regulators and does Empire Life have further information?

On February 9, CCIR and CISRO announced that the insurance industry should begin a transition towards the cessation of DSC purchase options effective June 1, 2023

As of now we have no further information than this, an official statement has been posted to the advisor landing page on [empire.ca](https://empire.ca) under Latest News.

## I have additional questions about these new changes? Who should I contact?

Please contact Empire Life customer service with additional questions you may have.

## What are the Concentric GIF fund name changes?

Old Segregated Fund Name	New Segregated Fund Name
Concentric CI Money Market GIF	Concentric CI Money Market GIF
Concentric Signature Canadian Bond GIF	Concentric CI Canadian Bond GIF
Concentric CI Investment Grade Bond GIF	Concentric CI Investment Grade Bond GIF
Concentric Signature Corporate Bond GIF	Concentric CI Corporate Bond GIF
Concentric Portfolio Series Income GIF	Concentric CI Portfolio Series Income GIF
Concentric Portfolio Series Conservative GIF	Concentric CI Portfolio Series Conservative GIF
Concentric Portfolio Series Conservative Balanced GIF	Concentric CI Portfolio Series Conservative Balanced GIF
Concentric Cambridge Asset Allocation GIF	Concentric CI Canadian Asset Allocation GIF
Concentric Portfolio Series Balanced GIF	Concentric CI Portfolio Series Balanced GIF
Concentric Signature Global Income and Growth GIF	Concentric CI Global Income & Growth GIF
Concentric Portfolio Series Balanced Growth GIF	Concentric CI Portfolio Series Balanced Growth GIF
Concentric Signature High Income GIF	Concentric CI High Income GIF
Concentric Portfolio Series Growth GIF	Concentric CI Portfolio Series Growth GIF
Concentric CI International Value GIF	Concentric CI International Value GIF
Concentric Cambridge Global Smaller Companies GIF	Concentric CI Global Smaller Companies GIF
Concentric Sentry Small/Mid Cap Income GIF	Concentric CI Canadian Small/Mid Cap Equity Income GIF
Concentric Cambridge Canadian Dividend GIF	Concentric CI Canadian Dividend GIF
Concentric Cambridge Canadian Equity GIF	Concentric CI Canadian Equity GIF
Concentric Sentry U.S. Growth and Income GIF	Concentric CI U.S. Equity GIF
Concentric Black Creek Global Leaders GIF	Concentric CI Global Leaders GIF
Concentric Black Creek International Equity GIF	Concentric CI International Equity GIF
Concentric Portfolio Series Maximum Growth GIF	Concentric CI Portfolio Series Maximum Growth GIF

A description of the key features of the individual variable insurance contract is contained in the Information Folder for the product being considered. **Any amount that is allocated to a Segregated Fund is invested at the risk of the contract owner and may increase or decrease in value.** Please read the information folder, contract and fund facts before investing. The information in this document is for general information purposes only and is not to be construed as providing legal, tax, financial or professional advice. The Empire Life Insurance Company assumes no responsibility for any reliance made on or misuse or omissions of the information contained in this document. Please seek professional advice before making any decision. Contracts are issued by The Empire Life Insurance Company.

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